

CALFRESH (CF) PROGRAM

REQUEST FOR POLICY/REGULATION INTERPRETATION

INSTRUCTIONS: Complete items 1 - 10 on the form. Use a separate form for each policy interpretation request. If additional space is needed, please use the second page. Be sure to identify the additional discussion with the appropriate number and heading. Retain a copy of the CF 24 for your records.

- Questions from counties, including county Quality Control, must be submitted by the county CalFresh Coordinator and may be submitted directly to the CalFresh Policy analyst assigned responsibility for the county, with a copy directed to the appropriate CalFresh Policy unit manager.
- Questions from Administrative Law Judges may be submitted directly to the CalFresh Policy analyst assigned responsibility to the county where the hearing took place, with a copy of the form directed to the appropriate CalFresh Bureau unit manager.

1. RESPONSE NEEDED DUE TO:		5. DATE OF REQUEST:	NEED RESPONSE BY:
<input checked="" type="checkbox"/> Policy/Regulation Interpretation <input type="checkbox"/> QC <input type="checkbox"/> Fair Hearing <input type="checkbox"/> Other:		May 14, 2013	May 30, 2013
2. REQUESTOR NAME:		6. COUNTY/ORGANIZATION:	
3. PHONE NO.:		Riverside County	
4. REGULATION CITE(S): ACL 11-11		7. SUBJECT: Collecting Resource Information for MCE households	
		8. REFERENCES: (Include ACL/ACIN, court cases, etc. in references) NOTE: All requests must have a regulation cite(s) and/or a reference(s).	

9. QUESTION: (INCLUDE SCENARIO IF NEEDED FOR CLARITY):

David Badal clarified at CWDA/CF that ACL 11-11 is stating counties do not retrieve property information to determine resources if the HH is eligible to MCE. However counties are to except it if it is offered. Riverside County contacted Marlene Flemming's group last week and was advised, we are expected to capture resource information in the case file.

ACL 11-11 states, "Expanding MCE to all CalFresh NACF households, and simplifying the process, is expected to decrease quality control errors and increase participation in CalFresh. It may also reduce workload and case processing time for CWDs because workers will no longer need to collect or act on resource information for any NACF households. However, other programs may need to collect resource information for the purpose of determining eligibility."

10. REQUESTOR'S PROPOSED ANSWER:

I am not sure if anything has changed. Do we have Eligibility Technicians collect resource information. Do we collect only what the customer offers, or do we ask for account numbers if a bank account is reported when MCE is conferred.

11. STATE POLICY RESPONSE (CFPB USE ONLY):

ACL 11-11 states: "Expanding MCE to all CalFresh NACF households, and simplifying the process, is expected to decrease quality control errors and increase participation in CalFresh. It may also reduce workload and case processing time for CWDs because workers will no longer need to collect or act on resource information for any NACF households."

While resource information may be needed for other programs, CalFresh does not require it for MCE.

FOR CDSS USE

DATE RECEIVED:	DATE RESPONDED TO COUNTY/ALJ:
May 14, 2013	May 16, 2013